Parking District Services

APPROVED FY27 BUDGET	FULL TIME EQUIVALENTS
$31,375,849	48.23

CHRIS CONKLIN, DIRECTOR

MISSION STATEMENT

The mission of Parking District Services is to:

- Support the role of public parking in commercial areas throughout the County, as parking management is an important tool for achieving public objectives of economic development and transportation management;
- Support the comprehensive development of the Silver Spring, Bethesda, and Wheaton central business districts and promote their economic growth and stability by supplying a sufficient number of parking spaces to accommodate that segment of the public demand, which is neither provided for by development nor served by alternative travel modes;
- Promote and complement a total transportation system through the careful balance of rates and parking supply to encourage the use of the most efficient and economical transportation modes available; and
- Develop and implement parking management strategies designed to maximize the usage of the available parking supply in order to enhance the economic development of specific central business districts.

BUDGET OVERVIEW

The total approved FY27 Operating Budget for the Parking Districts is $31,375,849, an increase of $941,630 or 3.09 percent from the FY26 Approved Budget of $30,434,219. Personnel Costs comprise 23.31 percent of the budget for 53 full-time position(s) and no part-time position(s), and a total of 48.23 FTEs. Total FTEs may include seasonal or temporary positions and may also reflect workforce charged to or from other departments or funds. Operating Expenses account for the remaining 76.69 percent of the FY27 budget.

In addition, this department's Capital Improvements Program (CIP) requires Current Revenue funding.

COUNTY PRIORITY OUTCOMES

While this program area supports all seven of the County Executive's Priority Outcomes, the following are emphasized:

- **A Growing Economy**
- **Easier Commutes**
- **Effective, Sustainable Government**

INITIATIVES

- Improve security systems and public safety elements to address high-incident/high-crime threat areas in off-street parking. Deploy additional cameras and network improvements to sustain the new cameras.
- Expand the EV Charging Station program in existing and additional facilities. The number of charging stations available in facilities will continue to increase alongside increased adoption of EV cars, including the introduction of Level III Fast Charging infrastructure.
- Expand Pay-By-Cell Only Zones in areas previously utilizing legacy single space meters. This service has been piloted successfully in Great Seneca, Bethesda (Woodmont), and Silver Spring.
- Add a transportation contract compliance inspector to expand field coverage, ensure contractor compliance, and enhance the safety and reliability of parking and transit facilities, with focused oversight during evening and weekend hours.
- Modernize and improve the Parking and Revenue Control System at Garage 31 by implementing digital permitting and integrating license plate recognition and pay-by-cell technology.
- Explore opportunities to partner with the Montgomery County Greenbank and/or other stakeholders to install solar canopies on garages in the Parking Lot Districts (PLDs) that can provide community solar.
- Initiate customer service surveys in all three PLDs.

INNOVATIONS AND PRODUCTIVITY IMPROVEMENTS

- Expand cloud-based security cameras with integrated notification system.
- Continue to expand EV Level II and Level III infrastructure across the PLDs.
- Pilot license plate recognition integration into select off-street parking Pay by Plate facilities to better track payment records and offer automated payment reminder and/or enforcement.

PROGRAM CONTACTS

Contact Jose Thommana of the Parking Districts at 240-777-8740 or Anita Aryeetey of the Office of Management and Budget at 240-777-2784 for more information regarding this department's operating budget.

PROGRAM PERFORMANCE MEASURES

Performance measures for this department are included below (where applicable), with multi-program measures displayed at the front of this section and program-specific measures shown with the relevant program. The FY26 estimates reflect funding based on the FY26 Approved Budget. The FY27 and FY28 figures are performance targets based on the FY27 Approved Budget and funding for comparable service levels in FY28.

PROGRAM DESCRIPTIONS

Parking Enforcement

The Parking Enforcement program provides for the enforcement of parking laws within the Parking Lot Districts (PLDs) and

Transportation Management Districts (TMDs) primarily to promote business activity, ensure public safety, and ensure the smooth flow of traffic. The program also conducts Residential Permit Parking (RPP) enforcement in all RPP zones within the County. In addition to citation issuance, the program is also responsible for the processing and management of citation payments.

Program Performance Measures	Actual FY24	Actual FY25	Estimated FY26	Target FY27	Target FY28
Number of DOT issued parking citations	204,439	199,409	223,206	242,867	262,529
Number of Americans with Disabilities Act (ADA) citations issued	213	242	233	295	274
Percent of DOT issued parking citations contested [1]	3.31%	5.42%	4.30%	4.40%	4.80%

[1] *An increase in parking enforcement hours to 10pm and inclusion of Saturday accounts for more citations in general. The department also released a hold on several citations that were suspended during the COVID timeframe and started scheduling court dates for them. Both may contribute to an increase in contested citations.*

FY27 Approved Changes	Expenditures	FTEs
FY26 Approved	**4,140,730**	**3.48**
Increase Cost: Parking Enforcement Contract	36,448	0.00
Increase Cost: Parking Enforcement Contract	5,491	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	19,929	0.00
FY27 Approved	**4,202,598**	**3.48**

Parking Fixed Costs

The Parking Fixed Costs program primarily funds the debt service payments and the lease payments.

FY27 Approved Changes	Expenditures	FTEs
FY26 Approved	**2,461,473**	**0.00**
FY27 Approved	**2,461,473**	**0.00**

Parking Operations

The Parking Operations program has overall responsibility for the management of County-owned garages and lots with over 20,000 parking spaces, which represent at least a 50 percent market share of available parking spaces. This program has overall responsibility for the collection and processing of all parking revenue, including revenue from individual meters, automated pay stations, cashiered facilities, parking permits, and parking fines. The program also includes renovating and improving existing parking facilities to ensure the preservation and integrity of the parking system and its continued service to the public. Moreover, the program is responsible for the maintenance of parking facilities which includes snow and ice removal; janitorial services; equipment maintenance for elevators, electrical systems, heating, ventilation, and air conditioning systems (HVAC); facility repairs of damaged glass, asphalt, concrete, plumbing, painting, and space stripes; and grounds-keeping services. Furthermore, this program provides a comprehensive meter maintenance program to ensure all meter devices function properly. Augmenting the public safety mission of the Montgomery County Police Department, this program also provides contract security guard services for parking facilities to detect and report theft, vandalism, and threats to personal security.

Program Performance Measures	Actual FY24	Actual FY25	Estimated FY26	Target FY27	Target FY28
Parking Management revenue generated ($ millions)	$41.5	$40.7	$40.1	$40.9	$42.3

Program Performance Measures	Actual FY24	Actual FY25	Estimated FY26	Target FY27	Target FY28
Parking Management operating expenditures ($ millions)	$23.7	$25.8	$30.5	$31.1	$31.9
Parking Management cost efficiency (ratio of expenses to revenues)	57%	63%	76%	76%	75%
Customer satisfaction rate for Parking Lot Districts (PLDs) (scale of 1-5) [1]	4.4	4.5	4.5	4.4	4.4
Number of electric vehicle charging sessions at County parking facilities	45,951	51,303	52,847	54,430	56,060

[1] *Rating on a scale of 1 to 5 with the number 5 representing highest score. The Parking Lot Districts survey is conducted every other year.*

FY27 Approved Changes	Expenditures	FTEs
FY26 Approved	**22,102,736**	**40.97**
Increase Cost: Parking Camera Security System Services	111,407	0.00
Increase Cost: Master Meter Parking Systems	104,250	0.00
Increase Cost: Revenue Collections, Security and Maintenance Contracts	82,635	0.00
Add: One Transportation Contract Compliance Inspector	75,000	0.50
Increase Cost: Parking Camera Security System Services	68,558	0.00
Increase Cost: Cloud-Based Security Camera Surveillance System	68,343	0.00
Add: One Transportation Contract Compliance Inspector	67,499	0.45
Increase Cost: Cloud-Based Security Camera Surveillance System	49,704	0.00
Increase Cost: Master Meter Parking Systems	36,375	0.00
Increase Cost: Parking Camera Security System Services	34,279	0.00
Add: New Fleet Vehicle for Maintenance	23,100	0.00
Increase Cost: Revenue Collections, Security and Maintenance Contracts	17,980	0.00
Add: New Fleet Vehicle for Maintenance	16,800	0.00
Add: One Transportation Contract Compliance Inspector	7,499	0.05
Increase Cost: Three and a Half Percent Inflationary Adjustment to Non-Profit Service Provider Contracts	6,475	0.00
Increase Cost: Cloud-Based Security Camera Surveillance System	6,213	0.00
Increase Cost: Three and a Half Percent Inflationary Adjustment to Non-Profit Service Provider Contracts	5,950	0.00
Add: New Fleet Vehicle for Maintenance	2,100	0.00
Increase Cost: Three and a Half Percent Inflationary Adjustment to Non-Profit Service Provider Contracts	1,925	0.00
Shift: Eliminate Charge for Three Urban District Positions	(296,166)	(3.00)
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	251,130	0.00
FY27 Approved	**22,843,792**	**38.97**

Parking Services General Administration

The General Administration program provides executive direction and support functions for parking programs that include human resources, information technology, fiscal/procurement services, and the redevelopment of real property to promote the economic growth and stability of associated urban districts. The program's responsibilities include drafting and releasing Requests for Development Proposals, generating property appraisals and negotiating and overseeing the execution of General Development Agreements and Purchase Sales Agreements, including related development documents. The program also leads project management efforts including design and construction of PLD real property as part of mixed-use redevelopment projects.

FY27 Approved Changes	Expenditures	FTEs

FY27 Approved Changes	Expenditures	FTEs
FY26 Approved	**1,729,280**	**5.78**
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	138,706	0.00
FY27 Approved	**1,867,986**	**5.78**

BUDGET SUMMARY

	Actual FY25	Budget FY26	Estimated FY26	Approved FY27	%Chg Bud/App
PARKING DISTRICT - BETHESDA					
EXPENDITURES					
Salaries and Wages	2,490,589	2,442,852	2,435,184	2,600,029	6.4 %
Employee Benefits	650,822	723,495	670,502	788,332	9.0 %
Parking District - Bethesda Personnel Costs	**3,141,411**	**3,166,347**	**3,105,686**	**3,388,361**	**7.0 %**
Operating Expenses	9,368,469	10,334,156	10,282,586	10,549,357	2.1 %
Capital Outlay	0	0	0	26,622	—
Debt Service Other	2,301,625	2,301,700	2,301,600	2,301,700	—
Parking District - Bethesda Expenditures	**14,811,505**	**15,802,203**	**15,689,872**	**16,266,040**	**2.9 %**
PERSONNEL					
Full-Time	25	25	25	25	—
Part-Time	0	0	0	0	—
FTEs	20.59	21.60	21.60	22.10	2.3 %
REVENUES					
Property Tax	(2,384)	0	0	0	—
Parking Fees	13,562,296	14,262,000	14,122,227	15,000,000	5.2 %
Parking Fines	3,012,202	3,339,000	3,395,680	3,339,000	—
Miscellaneous Revenues	169,827	284,120	284,120	284,120	—
Property Rentals	2,486,845	2,075,000	2,075,000	2,075,000	—
Investment Income	1,065,676	418,620	805,200	636,540	52.1 %
Parking District - Bethesda Revenues	**20,294,462**	**20,378,740**	**20,682,227**	**21,334,660**	**4.7 %**
PARKING DISTRICT - SILVER SPRING					
EXPENDITURES					
Salaries and Wages	2,754,786	2,645,936	2,692,023	2,597,205	-1.8 %
Employee Benefits	679,573	812,950	759,245	792,702	-2.5 %
Parking District - Silver Spring Personnel Costs	**3,434,359**	**3,458,886**	**3,451,268**	**3,389,907**	**-2.0 %**
Operating Expenses	8,136,772	9,019,739	8,833,660	9,411,297	4.3 %
Capital Outlay	0	0	0	19,361	—
Parking District - Silver Spring Expenditures	**11,571,131**	**12,478,625**	**12,284,928**	**12,820,565**	**2.7 %**
PERSONNEL					
Full-Time	21	24	24	24	—
Part-Time	0	0	0	0	—

BUDGET SUMMARY

	Actual FY25	Budget FY26	Estimated FY26	Approved FY27	%Chg Bud/App
FTEs	24.72	25.17	25.17	22.62	-10.1 %
REVENUES					
Property Tax	(3,251)	0	58	0	—
Parking Fees	10,123,580	10,089,000	9,876,466	10,152,000	0.6 %
Parking Fines	5,114,627	4,824,000	4,588,589	4,824,000	—
Miscellaneous Revenues	12,296	20,000	487,238	20,000	—
Investment Income	512,354	141,550	387,120	306,030	116.2 %
Property Rentals	9,178	0	0	0	—
Parking District - Silver Spring Revenues	**15,768,784**	**15,074,550**	**15,339,471**	**15,302,030**	**1.5 %**

PARKING DISTRICT - WHEATON

	Actual FY25	Budget FY26	Estimated FY26	Approved FY27	%Chg Bud/App
EXPENDITURES					
Salaries and Wages	432,250	388,230	397,036	409,809	5.6 %
Employee Benefits	111,524	115,963	107,591	124,715	7.6 %
Parking District - Wheaton Personnel Costs	**543,774**	**504,193**	**504,627**	**534,524**	**6.0 %**
Operating Expenses	1,303,655	1,649,198	1,645,075	1,752,300	6.3 %
Capital Outlay	0	0	0	2,420	—
Parking District - Wheaton Expenditures	**1,847,429**	**2,153,391**	**2,149,702**	**2,289,244**	**6.3 %**
PERSONNEL					
Full-Time	3	3	3	4	33.3 %
Part-Time	0	0	0	0	—
FTEs	3.42	3.46	3.46	3.51	1.5 %
REVENUES					
Property Tax	(147)	0	16	0	—
Parking Fees	2,050,229	1,987,600	2,134,163	1,987,600	—
Parking Fines	724,440	751,000	758,535	751,000	—
Miscellaneous Revenues	18,624	0	804	0	—
Investment Income	226,196	62,890	170,910	135,110	114.8 %
Parking District - Wheaton Revenues	**3,019,342**	**2,801,490**	**3,064,428**	**2,873,710**	**2.6 %**

DEPARTMENT TOTALS

	Actual FY25	Budget FY26	Estimated FY26	Approved FY27	%Chg Bud/App
Total Expenditures	**28,230,065**	**30,434,219**	**30,124,502**	**31,375,849**	**3.1 %**
Total Full-Time Positions	**49**	**52**	**52**	**53**	**1.9 %**
Total Part-Time Positions	**0**	**0**	**0**	**0**	**—**
Total FTEs	**48.73**	**50.23**	**50.23**	**48.23**	**-4.0 %**
Total Revenues	**39,082,588**	**38,254,780**	**39,086,126**	**39,510,400**	**3.3 %**

FY27 APPROVED CHANGES

	Expenditures	FTEs

FY27 APPROVED CHANGES

	Expenditures	FTEs
PARKING DISTRICT - BETHESDA		
FY26 ORIGINAL APPROPRIATION	**15,802,203**	**21.60**
Changes (with service impacts)		
Add: One Transportation Contract Compliance Inspector [Parking Operations]	75,000	0.50
Add: New Fleet Vehicle for Maintenance [Parking Operations]	23,100	0.00
Other Adjustments (with no service impacts)		
Increase Cost: FY27 Compensation Adjustment	113,406	0.00
Increase Cost: Parking Camera Security System Services [Parking Operations]	111,407	0.00
Increase Cost: Cloud-Based Security Camera Surveillance System [Parking Operations]	49,704	0.00
Increase Cost: Motor Pool Adjustment	33,706	0.00
Increase Cost: Annualization of FY26 Compensation Increases	22,269	0.00
Increase Cost: Annualization of FY26 Personnel Costs	19,397	0.00
Increase Cost: Printing and Mail	14,157	0.00
Increase Cost: Three and a Half Percent Inflationary Adjustment to Non-Profit Service Provider Contracts [Parking Operations]	6,475	0.00
Increase Cost: Risk Management Adjustment	3,274	0.00
Decrease Cost: Retirement Adjustment	(8,058)	0.00
FY27 APPROVED	**16,266,040**	**22.10**

	Expenditures	FTEs
PARKING DISTRICT - SILVER SPRING		
FY26 ORIGINAL APPROPRIATION	**12,478,625**	**25.17**
Changes (with service impacts)		
Add: One Transportation Contract Compliance Inspector [Parking Operations]	67,499	0.45
Add: New Fleet Vehicle for Maintenance [Parking Operations]	16,800	0.00
Other Adjustments (with no service impacts)		
Increase Cost: FY27 Compensation Adjustment	125,017	0.00
Increase Cost: Master Meter Parking Systems [Parking Operations]	104,250	0.00
Increase Cost: Revenue Collections, Security and Maintenance Contracts [Parking Operations]	82,635	0.00
Increase Cost: Parking Camera Security System Services [Parking Operations]	68,558	0.00
Increase Cost: Cloud-Based Security Camera Surveillance System [Parking Operations]	68,343	0.00
Increase Cost: Parking Enforcement Contract [Parking Enforcement]	36,448	0.00
Increase Cost: Annualization of FY26 Personnel Costs	26,398	0.00
Increase Cost: Motor Pool Adjustment	24,971	0.00
Increase Cost: Annualization of FY26 Compensation Increases	17,275	0.00
Increase Cost: Three and a Half Percent Inflationary Adjustment to Non-Profit Service Provider Contracts [Parking Operations]	5,950	0.00
Increase Cost: Risk Management Adjustment	2,964	0.00
Decrease Cost: Retirement Adjustment	(9,002)	0.00

FY27 APPROVED CHANGES

	Expenditures	FTEs
Shift: Eliminate Charge for Three Urban District Positions [Parking Operations]	(296,166)	(3.00)
FY27 APPROVED	**12,820,565**	**22.62**

PARKING DISTRICT - WHEATON

	Expenditures	FTEs
FY26 ORIGINAL APPROPRIATION	**2,153,391**	**3.46**
Changes (with service impacts)		
Add: One Transportation Contract Compliance Inspector [Parking Operations]	7,499	0.05
Add: New Fleet Vehicle for Maintenance [Parking Operations]	2,100	0.00
Other Adjustments (with no service impacts)		
Increase Cost: Master Meter Parking Systems [Parking Operations]	36,375	0.00
Increase Cost: Parking Camera Security System Services [Parking Operations]	34,279	0.00
Increase Cost: Revenue Collections, Security and Maintenance Contracts [Parking Operations]	17,980	0.00
Increase Cost: FY27 Compensation Adjustment	17,146	0.00
Increase Cost: Cloud-Based Security Camera Surveillance System [Parking Operations]	6,213	0.00
Increase Cost: Parking Enforcement Contract [Parking Enforcement]	5,491	0.00
Increase Cost: Annualization of FY26 Personnel Costs	4,606	0.00
Increase Cost: Annualization of FY26 Compensation Increases	2,343	0.00
Increase Cost: Three and a Half Percent Inflationary Adjustment to Non-Profit Service Provider Contracts [Parking Operations]	1,925	0.00
Increase Cost: Motor Pool Adjustment	699	0.00
Increase Cost: Risk Management Adjustment	460	0.00
Decrease Cost: Retirement Adjustment	(1,263)	0.00
FY27 APPROVED	**2,289,244**	**3.51**

PROGRAM SUMMARY

Program Name	FY26 APPR Expenditures	FY26 APPR FTEs	FY27 APPR Expenditures	FY27 APPR FTEs
Parking Enforcement	4,140,730	3.48	4,202,598	3.48
Parking Fixed Costs	2,461,473	0.00	2,461,473	0.00
Parking Operations	22,102,736	40.97	22,843,792	38.97
Parking Services General Administration	1,729,280	5.78	1,867,986	5.78
Total	**30,434,219**	**50.23**	**31,375,849**	**48.23**

FUNDING PARAMETER ITEMS

CC APPROVED ($000S)

Title	FY27	FY28	FY29	FY30	FY31	FY32
PARKING DISTRICT - BETHESDA						

FUNDING PARAMETER ITEMS

CC APPROVED ($000S)

Title	FY27	FY28	FY29	FY30	FY31	FY32
EXPENDITURES						
FY27 Approved	16,266	16,266	16,266	16,266	16,266	16,266
No inflation or compensation change is included in outyear projections.						
Elimination of One-Time Items Approved in FY27	0	(23)	(23)	(23)	(23)	(23)
Items recommended for one-time funding in FY27, including partial costs for a new maintenance vehicle, will be eliminated from the base in the outyears.						
Labor Contracts	0	18	18	18	18	18
These figures represent the estimated annualized cost of general wage adjustments, service increments, and other negotiated items.						
Subtotal Expenditures	16,266	16,261	16,261	16,261	16,261	16,261
PARKING DISTRICT - SILVER SPRING						
EXPENDITURES						
FY27 Approved	12,821	12,821	12,821	12,821	12,821	12,821
No inflation or compensation change is included in outyear projections.						
Elimination of One-Time Items Approved in FY27	0	(17)	(17)	(17)	(17)	(17)
Items recommended for one-time funding in FY27, including partial costs for a new maintenance vehicle, will be eliminated from the base in the outyears.						
Labor Contracts	0	19	19	19	19	19
These figures represent the estimated annualized cost of general wage adjustments, service increments, and other negotiated items.						
Subtotal Expenditures	12,821	12,823	12,823	12,823	12,823	12,823
PARKING DISTRICT - WHEATON						
EXPENDITURES						
FY27 Approved	2,289	2,289	2,289	2,289	2,289	2,289
No inflation or compensation change is included in outyear projections.						
Elimination of One-Time Items Approved in FY27	0	(2)	(2)	(2)	(2)	(2)
Items recommended for one-time funding in FY27, including partial cost for a new maintenance vehicle, will be eliminated from the base in the outyears.						
Labor Contracts	0	3	3	3	3	3
These figures represent the estimated annualized cost of general wage adjustments, service increments, and other negotiated items.						
Subtotal Expenditures	2,289	2,290	2,290	2,290	2,290	2,290

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